



# A Checklist for Evaluating Uniform Suppliers: Key Questions to Ask








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Successful uniform programs require flawless execution and brand alignment. Partner with a team that handles planning, sourcing, storage, and on-time replenishment. You'll benefit from on-time deliveries, predictable costs, transparent reporting, and uniforms that consistently showcase your brand at every customer interaction.

Use this checklist to guide your evaluation—and see how Threads Uniform Agency goes beyond expectations in every category.

# Product Quality & Capabilities

Ask:

-  What performance features do your uniforms offer (e.g., moisture-wicking, stain resistance, eco-conscious fabric options)?
-  How and for what do you test your products, and will you share the detailed test results?
-  Is in-house design support available?

## The Threads Difference

We design uniforms that work as hard as your team does — from eco-friendly CiCLO® infused fabrics to role-specific performance wear. Serving customers across diverse industries, our in-house creative and production teams make your brand look polished and cohesive at every touchpoint.

# Service & Support

Ask:

- ✓ Could you describe your account management structure and support team's responsiveness?
- ✓ How do you help with onboarding, sizing, or wear testing?
- ✓ How will you scale with us as our team grows?

## The Threads Difference

We're known for our white-glove service. Every client is paired with a dedicated account team focused on responsiveness, accuracy, and proactive support.



# Logistics & Operations

Ask:



What are your standard lead times and fulfillment options?



Can you handle multi-location rollouts or direct-to-employee delivery?



What is your process for managing inventory and ensuring on-time delivery?



## The Threads Difference

Whether you need uniforms shipped to multiple sites or direct to employees' doors, we've got it covered. Our streamlined logistics and inventory management tools keep your program running smoothly—without surprises.

# Pricing & Contracts

Ask:

- ✓ Do you offer flexible contract terms or volume pricing?
- ✓ What's included in your total program cost?
- ✓ Can you demonstrate long-term ROI?

## The Threads Difference

Our pricing is transparent, our value is long-term, and our contracts are designed to scale with your needs—not lock you in. With Threads, you invest in more than uniforms—you invest in employee pride, retention, and brand elevation.



# More Than a Uniform Program

Whether you're building a uniform program from the ground up or re-evaluating your current supplier, this checklist is just the beginning. It's a tool to help you ask the right questions, uncover potential gaps, and make decisions with confidence.

At Threads, we'd love the opportunity to share our expertise with you—whether it's helping you elevate your brand presence, boost team morale, or find long-term efficiencies that support your bottom line.



**Contact us today or  
explore more online**

to see how we've helped companies across a wide range of industries create uniform programs that work.



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